



Terms and Conditions of Use

Terms

By accessing this web site, you are agreeing to be bound by these Terms and Conditions of Use and all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this web site are protected by applicable copyright and trade mark law.

Use License

Users of this website may not:

Modify or copy the materials

Use the materials for any commercial purpose, or for any public display (commercial or non-commercial) unless by a separate commercial arrangement

Attempt to decompile or reverse engineer any software or information contained on Silk Road Training's website

Remove any copyright or other proprietary notations from the materials; or transfer the materials to another person or "mirror" the materials on any other server unless by separate commercial arrangement

This license shall automatically terminate if you violate any of these restrictions and may be terminated by Silk Road Training at any time. Upon terminating your viewing of these materials or upon the termination of this license, you must destroy any downloaded materials in your possession whether in electronic or printed format.

Purchased Online Training

If customer purchases online training then any terms contained within the product description or quote shall apply.

The online training period will commence on the date that registration and confirmation of purchase is complete and continues for the period stated at purchase unless terminated in accordance with the terms of this Agreement. The order will not automatically renew.



During the online training period the customer may request support by email using the contact details set out on the Website. Following receipt of the support request Silk Road Training shall use commercially reasonable efforts to provide a resolution for the issue within a reasonable timeframe.

During the online training period and as agreed, customer shall be able to access and use the purchased service for their sole and individual personal use only. Representatives, colleagues or affiliates may only use their service by separate commercial arrangement with Silk Road Training. The customer acknowledges and accepts that Silk Road Training:

Do not warrant that access to the online training will be uninterrupted or error free and access is subject to the customer's own equipment and connectivity;

Silk Road Training is and shall remain the owner or licensor of the online training materials and customer is granted a non-exclusive, royalty free, non-transferable licence to access and use the online training materials for its individual internal business purposes during the online training period. Colleagues, affiliate and other representatives of the customer must purchase a separate course or come to an alternative commercial arrangement with Silk Road Training.

The customer is responsible and liable for obtaining and maintaining all necessary equipment, connectivity and other items required to access their account and make use of the online training services.

The customer agrees to provide true, accurate and complete information about users of the Account as prompted by the registration process, including users' identity and a correct and legitimate email address ("Registration Data") and promptly update the Registration Data. The customer may only authorise only its employees, subcontractors and agents to access and use the Account through a specifically agreed and signed commercial agreement with Silk Road Training reflecting that there is more than a single, individual, user.

The customer is responsible for maintaining the confidentiality of its Account password, login and other Registration Data. The customer agrees to notify Silk Road Training immediately of any unauthorised use of its Account, password, login or any other breach of security. The customer shall indemnify and hold Silk Road Training harmless for losses incurred by Silk Road Training or its customers, including but not limited to any third party costs (e.g. hosting costs).

The customer shall be responsible for the activities it conducts through use of their Account and shall ensure compliance with all applicable laws and regulations in conjunction therewith. The customer may not interfere with or disrupt the Website, Account, or related websites, servers, or networks, or disobey any requirements,



procedures, policies, or regulations of networks connected to the Website or Account.

Disclaimer

The materials on Silk Road Training's web site are provided "as is". Silk Road Training makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties, including without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights. Further, Silk Road Training does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its internet web site or otherwise relating to such materials or on any sites linked to this site.

Limitations

In no event shall Silk Road Training be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption,) arising out of the use or inability to use the materials on Silk Road Training's internet site, even if Silk Road Training or a Silk Road Training authorised representative has been notified orally or in writing of the possibility of such damage.

Revisions and Errata

The materials appearing on Silk Road Training's web site could include technical, typographical, or photographic errors. Silk Road Training does not warrant that any of the materials on its web site are accurate, complete, or current. Silk Road Training may make changes to the materials contained on its web site at any time without notice. Silk Road Training does not, however, make any commitment to update the materials.

Links

Silk Road Training has not reviewed all of the sites linked to its web site and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by Silk Road Training of the site. Use of any such linked web site is at the user's own risk.

Site Terms of Use Modifications

Silk Road Training may revise these terms of use for its web site at any time without notice. By using this web site you are agreeing to be bound by the then current version of these Terms and Conditions of Use.